



# House of Commons

Tuesday 6 February 2018

## PUBLIC BILL COMMITTEE PROCEEDINGS

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### FINANCIAL GUIDANCE AND CLAIMS BILL [*LORDS*]

[*FIRST TO THIRD SITTINGS*]

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#### GLOSSARY

*This document shows the fate of each clause, schedule, amendment and new clause.*

*The following terms are used:*

*Agreed to:* agreed without a vote.

*Agreed to on division:* agreed following a vote.

*Negatived:* rejected without a vote.

*Negatived on division:* rejected following a vote.

*Not called:* debated in a group of amendments, but not put to a decision.

*Not moved:* not debated or put to a decision.

*Question proposed:* debate underway but not concluded.

*Withdrawn after debate:* moved and debated but then withdrawn, so not put to a decision.

*Not selected:* not chosen for debate by the Chair.

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#### *FIRST AND SECOND SITTINGS*

Guy Opperman

*Agreed to*

That—

- (1) the Committee shall (in addition to its first meeting at 11.30 am on Thursday 1 February) meet—
  - (a) at 2.00 pm on Thursday 1 February;
  - (b) at 9.25 am and 2.00 pm on Tuesday 6 February;
- (2) the proceedings shall be taken in the following order: Clause 1; Schedules 1 and 2; Clauses 2 to 20; Schedule 3; Clauses 21 to 24; Schedules 4 and 5; Clauses 25 to 31; new Clauses; new Schedules; remaining proceedings on the Bill;

**Financial Guidance and Claims Bill [*Lords*], *continued***

- (3) the proceedings shall (so far as not previously concluded) be brought to a conclusion at 5.00 pm on Tuesday 6 February.

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Guy Opperman

That, subject to the discretion of the Chair, any written evidence received by the Committee shall be reported to the House for publication.

*Agreed to*

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Guy Opperman

Clause 1, page 2, line 6, at end insert “and the devolved authorities.”

*Agreed to* 1

*Clause, as amended, agreed to.*

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Jack Dromey  
Mike Amesbury  
Vicky Foxcroft

*Withdrawn after debate* 23

Schedule 1, page 27, line 9, at end insert—

- “(3) The Secretary of State shall have regard to the desirability of ensuring that the single financial guidance body is as independent from Government as reasonably possible in determining its activities.”
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Guy Opperman

Schedule 2, page 32, line 3, at end insert “and the devolved authorities.”

*Agreed to* 18

*Schedule, as amended, agreed to.*

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Mhairi Black  
Neil Gray

*Negatived on division* 37

Clause 2, page 2, line 19, leave out from “accordingly” to end of line 20 and insert—

- “(da) to ensure the needs of people in vulnerable circumstances, including but not exclusively—

- (i) those who suffer long-term sickness or disability,

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**Financial Guidance and Claims Bill [Lords], continued**

- (ii) carers,
  - (iii) those on low incomes, and
  - (iv) recipients of benefits,
- are met and that resources are allocated in such a way as to allow specially trained advisers and guidance to be made available to them.”

Yvonne Fovargue

*Not selected* 43

☆ Clause 2, page 2, line 30, at beginning insert “impartial and sales free.”

Jack Dromey  
Mike Amesbury  
Vicky Foxcroft

*Withdrawn after debate* 24

Clause 2, page 2, line 32, at end insert—

- “(4) In the case of members of the public who are self-employed “information, guidance and advice” also includes information and advice on business-related debt, in addition to personal debt.”

Jack Dromey  
Mike Amesbury  
Vicky Foxcroft

*Not called* 25

Clause 2, page 2, line 32, at end insert—

- “(4) In the case of members of the public who are self-employed—
- (a) “financial matters” also includes information and advice on business-related debt, in addition to personal debt”, and
  - (b) “financial affairs” includes business-related financial affairs, in addition to personal financial affairs.”

Mhairi Black  
Neil Gray

*Withdrawn after debate* 38

Clause 2, page 2, line 32, at end insert—

- “(4) The single financial guidance body must, within three months of being established, define the following terms within the context of its objectives and functions—
- (a) “information”,
  - (b) “guidance” and
  - (c) “advice”.”

*Clause agreed to.*

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Jack Dromey  
Mike Amesbury  
Vicky Foxcroft

*Withdrawn after debate* 26

Clause 3, page 3, line 5, at end insert “including by means of provision to the public of a pensions dashboard within the meaning of subsection (11).”

**Financial Guidance and Claims Bill [*Lords*], *continued***

Yvonne Fovargue

*Not selected* 44

- ☆ Clause 3, page 3, line 20, at end insert “including the provision of services labelled ‘guidance’ which aren’t impartial and sales-free.”

*Schedule 1 agreed to.*

Jack Dromey  
Mike Amesbury  
Vicky Foxcroft

*Withdrawn after debate* 27

- Clause 3, page 3, line 27, after “develop” insert “deliver”

Jack Dromey  
Mike Amesbury  
Vicky Foxcroft

*Withdrawn after debate* 29

- Clause 3, page 3, line 31, at end insert—  
“(d) financial guidance relevant to the modern labour market.”

Mhairi Black  
Neil Gray

*Not called* 39

- Clause 3, page 3, line 31, at end insert—  
“(d) the uptake of financial advice from the single financial guidance body by members of the public, and  
(e) the understanding of pensions amongst those between the ages of 18 and 55.”

Jack Dromey  
Mike Amesbury  
Vicky Foxcroft

*Withdrawn after debate* 28

- Clause 3, page 3, line 31, at end insert—  
“(9A) In seeking to improve the provision of financial education to children and young people, the single financial guidance body may advise the Secretary of State that—  
(a) Ofsted should take into account the financial education provided by schools when carrying out inspections, and  
(b) financial education should be added to the primary school education curriculum.”

Jack Dromey  
Mike Amesbury  
Vicky Foxcroft

*Withdrawn after debate* 30

- Clause 3, page 3, line 32, at end insert—  
“(d) the understanding members of the public have on how the duties placed on financial service providers under the Equality Act 2010, including the requirements on service providers to make reasonable adjustments, can enhance their ability to manage their financial affairs.”

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**Financial Guidance and Claims Bill [Lords], continued**

Jack Dromey  
Mike Amesbury  
Vicky Foxcroft

*Not called* 31

Clause 3, page 3, line 34, at end insert—

- “(11) In this section and section 5, “pensions dashboard” means a publicly available service where members of the public can securely view details of their state and other pensions savings.”

*Clause agreed to.*

*Clause 4 agreed to.*

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Jack Dromey  
Mike Amesbury  
Vicky Foxcroft

*Not called* 32

Clause 5, page 4, line 12, at end insert “including by means of provision to the public of a pensions dashboard within the meaning of section 3(11).”

Jack Dromey  
Mike Amesbury  
Vicky Foxcroft

*Negatived on division* 33

Clause 5, page 4, line 13, leave out subsection (2) and insert—

- “(2) In section 137FB of the Financial Services and Markets Act 2000 (FCA general rules: disclosure of information about the availability of pensions guidance) after subsection (3) insert—

“(3A) In determining what provision to include in the rules, the FCA must include a requirement for members of a scheme, or survivors of members of a scheme, to indicate before gaining access to or arranging individual transfer of their pension assets either—

- (a) that they have received information and guidance made available under section 5 of the Financial Guidance and Claims Act 2017 (specific requirements as to the pensions guidance function), or
- (b) that they understand the nature and purpose of that information and guidance and have chosen not to receive it.

(3B) The rules—

- (a) must impose an obligation on the trustees or managers of a relevant pension scheme to satisfy themselves that the requirement under subsection (3A) has been complied with,
- (b) may make provision about what is to be, or not to be, treated as a sufficient indication under subsection (3A) (which may, in particular, require indication on more than one occasion in specified cases or circumstances),
- (c) must specify that accessing a website or receiving published information does not alone amount to receiving information and guidance for the purposes of the requirement under subsection (3A), and

**Financial Guidance and Claims Bill [*Lords*], *continued***

- (d) may include exceptions for specified cases (which may include cases of assets below a specified value, cases where information, guidance or advice has already been received, cases of transfers by way of consolidation and any other cases specified in the rules).””

Guy Opperman

Clause 5, page 4, line 13, leave out subsection (2)

*Agreed to* 2

Mhairi Black  
Neil Gray

Clause 5, page 4, line 24, leave out “may” and insert “must”

*Not called* 40

Mhairi Black  
Neil Gray

Clause 5, page 4, line 25, leave out from “manager” to end of line 26 and insert “to ensure that, either—

*Not called* 41

- (a) the members of the scheme or survivors of members of the scheme receive information and guidance made available under section 5 of the Financial Guidance and Claims Act 2017 (specific requirements as to the pensions guidance function), or
- (b) they understand the nature and purpose of that information and have chosen not to receive it,
- before proceeding.”

*Clause, as amended, agreed to.*

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Yvonne Fovargue

☆ Clause 6, page 5, line 9, at end insert—

“(1A) The SFGB must ensure the services delivered by partner organisations are free to consumers and impartial”

*Not selected* 45

*Clause agreed to.*

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Jack Dromey  
Mike Amesbury  
Vicky Foxcroft

Clause 7, page 5, line 24, leave out subsection (1) and insert—

“(1) The Secretary of State must, within the period of six months beginning with the day on which this Act comes into force, introduce a debt respite scheme.”

*Withdrawn after debate* 34

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**Financial Guidance and Claims Bill [Lords], continued**

Jack Dromey  
Mike Amesbury  
Vicky Foxcroft

*Not called* 35

Clause 7, page 5, line 35, leave out subsections (3) to (5)

*Clause agreed to.*

*Clauses 8 and 9 agreed to.*

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Yvonne Fovargue

*Not selected* 46

☆ Clause 10, page 7, line 3, at end insert “and to whether the standards are proportionate”.

*Clause agreed to.*

*Clause 11 agreed to.*

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Jack Dromey  
Mike Amesbury  
Vicky Foxcroft

*Withdrawn after debate* 36

Clause 12, page 8, line 10, leave out from “State” to “financial” and insert “must provide”

*Clause agreed to.*

*Clauses 13 to 20 agreed to.*

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Guy Opperman

*Agreed to* 19

Schedule 3, page 34, line 22, leave out paragraph 13

Gareth Thomas

*Not selected* 42

☆ Schedule 3, page 35, line 16, at end insert—

“18A(1) Section 165 (regulators’ power to require information: authorised persons etc) is amended as follows.

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**Financial Guidance and Claims Bill [Lords], continued**

- (2) In subsection (4) after paragraph (b) insert—
- (c) in relation to the exercise by the FCA of the powers conferred by subsections (1) and (3), information and documents reasonably required by the single financial guidance body in connection with the exercise by the body of its functions as set out in section 3 of the Financial Guidance and Claims Act 2017.”

*Schedule, as amended, agreed to.*

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*THIRD SITTING*

Guy Opperman

*Agreed to 3*

Clause 24, page 17, line 21, at end insert—

- “( ) In section 1H (interpretation provisions for FCA’s objectives)—
- (a) in subsection (2), at the end of paragraph (c) insert “or to engage in claims management activity”;
- (b) in subsection (8), at the appropriate place insert—
- ““engage in claims management activity” has the meaning given in section 21;”.”

Guy Opperman

*Agreed to 4*

Clause 24, page 18, line 7, at end insert—

- “( ) In section 137R (financial promotion rules)—
- (a) in subsection (1), omit the “or” at the end of paragraph (a) and after that paragraph insert—
- “(aa) to engage in claims management activity, or”;
- (b) in subsection (6), for “has” substitute “and “engage in claims management activity” have”.”

*Clause, as amended, agreed to.*

*Schedule 4 agreed to.*

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Guy Opperman

*Agreed to 20*

Schedule 5, page 41, line 13, leave out from “to” to end of line 15 and insert “a person falling within paragraph 1A,”

Guy Opperman

*Agreed to 21*

Schedule 5, page 41, line 23, leave out from “a” to end of line 24 and insert “person falling within paragraph 1B.”

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**Financial Guidance and Claims Bill [Lords], continued**

Guy Opperman

*Agreed to 22*

Schedule 5, page 41, line 24, at end insert—

- “1A A person falls within this paragraph if the person—
- (a) is or at any time was authorised under section 5(1)(a) of the Compensation Act 2006 (provision of regulated claims management services), or
  - (b) is, or at any time was, providing services in Scotland which the person would be, or would have been, prohibited from providing in England and Wales by section 4(1) of the Compensation Act 2006 unless authorised under section 5(1)(a) of that Act.
- 1B A person falls within this paragraph if the person—
- (a) is authorised under section 5(1)(a) of the Compensation Act 2006 (provision of regulated claims management services), or
  - (b) is providing services in Scotland which the person would be prohibited from providing in England and Wales by section 4(1) of the Compensation Act 2006 unless authorised under section 5(1)(a) of that Act.”

*Schedule, as amended, agreed to.**Clause 25 agreed to.*

Guy Opperman

*Agreed to 5*Clause 26, page 21, line 17, leave out “and 28” and insert “to (*PPI claims: interim restriction on charges imposed by legal practitioners after transfer of regulation to FCA*)”

Guy Opperman

*Agreed to 6*

Clause 26, page 22, line 11, at end insert “, and

- (c) so far as relevant for the purposes of section (*PPI claims: interim restriction on charges imposed by legal practitioners after transfer of regulation to FCA*), to be read as referring to any service which is a relevant claims management activity (within the meaning given by subsection (5) of that section).”

*Clause, as amended, agreed to.*

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**Financial Guidance and Claims Bill [Lords], continued**

Jack Dromey  
Mike Amesbury  
Vicky Foxcroft

*Withdrawn after debate* 47

Clause 27, page 22, line 30, leave out subsections (1) to (4) and insert—

- “(1) A regulated person—
- (a) must not charge a claimant for regulated claims management services provided in connection with the claimant’s PPI claim, unless those charges are made in accordance with section 26(4); and
  - (b) must not enter into an agreement that provides for the payment by a claimant, for regulated claims management services provided in connection with the claimant’s PPI claim, of charges which would breach, or are capable of breaching, the prohibition in paragraph (a).
- (2) All charges incurred by a regulated person in the course of providing regulated claims management services in connection with a claimant’s PPI claim must be paid by the person against whom the claimant’s successful PPI claim was made.
- (3) A regulated person—
- (a) must not charge a person for regulated claims management services provided in connection with a claimant’s PPI claim, an amount which exceeds the fee cap for the claim; and
  - (b) must not enter into an agreement that provides for the payment by a person, for regulated claims management services provided in connection with the claimant’s PPI claim, of charges which would breach, or are capable of breaching, the prohibition in paragraph (a).
- (4) A breach of subsection (1) is not actionable as a breach of statutory duty; but
- (a) any payment made by a claimant in breach of subsection (1) is recoverable by the claimant; and
  - (b) any agreement entered into in breach of subsection (1)(b) is not enforceable to the extent it provides for a payment that breaches or is capable of breaching the prohibition in subsection (1)(a).
- (4A) A breach of subsection (3) is not actionable as a breach of statutory duty; but
- (a) any payment made by the person against whom the claimant’s successful PPI claim was made, in excess of the fee cap for a PPI claim is recoverable by the person; and
  - (b) any agreement entered into in breach of subsection (3)(b) is not enforceable to the extent it provides for a payment that breaches or is capable of breaching the prohibition in subsection (3)(a).
- (4B) In subsections (4) and (4A) “payment” means a payment of charges for regulated claims services provided in connection with the PPI claim.
- (4C) A relevant regulator—
- (a) must ensure that it has appropriate arrangements for monitoring and enforcing compliance with subsections (1) and (3) as they apply to the regulated persons for whom it is the relevant regulator;
  - (b) may make rules for the purpose of doing so (which may include provision applying, in relation to breaches of subsections (1) and (3), functions the relevant regulator has in relation to breaches of another restriction.)”

*Clause agreed to.*

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**Financial Guidance and Claims Bill [Lords], continued**

Jack Dromey  
Mike Amesbury  
Vicky Foxcroft

*Not called* 48

Clause 28, page 24, line 34, leave out subsections (2) to (4) and insert—

- “(2) The rule is that an authorised person—
- (a) must not charge a claimant, for a service which is a regulated claims management activity provided in connection with the claimant’s PPI claim, unless those charges are made in accordance with section 26(4); and
  - (b) must not enter into an agreement that provides for the payment by a claimant, for a service which is a regulated claims management activity provided in connection with the claimant’s PPI claim, of charges which would breach, or are capable of breaching, the prohibition in paragraph (a).
- (3) All charges incurred by an authorised person in the course of providing regulated claims management activity in connection with a claimant’s PPI claim must be paid by the person against whom that claimant’s successful PPI claim was made.
- (4) An authorised person—
- (a) must not charge a person, for a service which is a regulated claims management activity provided in connection with the claimant’s PPI claim, an amount which exceeds the fee cap for the claim; and
  - (b) must not enter into an agreement that provides for the payment by a person, for a service which is a regulated claims management activity provided in connection with the claimant’s PPI claim, of charges which would breach, or are capable of breaching, the prohibition in paragraph (a).
- (4A) A breach of subsection (2) is not actionable as a breach of statutory duty (despite section 138D(2) of the Financial Services and Markets Act 2000) but—
- (a) any payment made by a claimant in breach of subsection (2) is recoverable by the claimant; and
  - (b) any agreement entered into in breach of subsection (2)(b) is not enforceable to the extent it provides for a payment that breaches or is capable of breaching the prohibition in subsection (2)(a).
- (4B) A breach of subsection (4) is not actionable as a breach of statutory duty (despite section 138D(2) of the Financial Services and Markets Act 2000) but—
- (a) any payment made by a person in excess of the fee cap for a PPI claim is recoverable by the person; and
  - (b) any agreement entered into in breach of subsection (4)(b) is not enforceable to the extent it provides for a payment that breaches or is capable of breaching the prohibition in subsection (4)(a).
- (4C) In subsections (4A) and (4B) “payment” means a payment of charges for regulated claims services provided in connection with the PPI claim.”

*Clause agreed to.*

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Guy Opperman

*Agreed to* 7

Clause 29, page 25, line 32, leave out from beginning to “extends” and insert “Part 1, other than the provisions mentioned in subsections (2) to (3B),”

Financial Guidance and Claims Bill [*Lords*], *continued*

Guy Opperman

*Agreed to* 8

Clause 29, page 25, line 37, at end insert—

“(3A) In section (*Occupational pension schemes: requirements to recommend guidance etc*)—

- (a) subsections (1) to (5) extend to England and Wales and Scotland;
- (b) subsections (6) to (9) extend to Northern Ireland.

(3B) Paragraph 25 of Schedule 3 extends to England and Wales and Scotland.”

Guy Opperman

*Agreed to* 9

Clause 29, page 25, line 38, leave out subsections (4) and (5) and insert—

“(4) Part 2, other than the provisions mentioned in subsections (5) and (5A), extends to England and Wales and Scotland.

(5) The following provisions extend to England and Wales—

- (a) section 24(12) and Schedule 4;
- (b) section 27;
- (c) section (*PPI claims: interim restriction on charges imposed by legal practitioners after transfer of regulation to FCA*).

(5A) Section (*Cold calling about claims management services*) extends to England and Wales, Scotland and Northern Ireland.”

Guy Opperman

*Agreed to* 10

Clause 29, page 25, line 42, leave out subsection (6) and insert—

“( ) This Part extends to England and Wales, Scotland and Northern Ireland.”

*Clause, as amended, agreed to.*

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Guy Opperman

*Agreed to* 11

Clause 30, page 26, line 13, at end insert—

“(1A) Subsections (6) to (9) of section (*Occupational pension schemes: requirements to recommend guidance etc*) come into force on a day appointed by order made by the Department for Communities in Northern Ireland.

(1B) An order under subsection (1A) may make—

- (a) transitional, transitory and saving provision in connection with the coming into force of any provision in section (*Occupational pension schemes: requirements to recommend guidance etc*)(6) to (9);
- (b) incidental and supplementary provision, and
- (c) different provision for different purposes,

and the power to make such an order is exercisable by statutory rule for the purposes of the Statutory Rules (Northern Ireland) Order 1979 (S.I. 1979/1573 (N.I. 12)).”

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**Financial Guidance and Claims Bill [Lords], continued**

Guy Opperman

*Agreed to* 12

Clause 30, page 26, line 14, leave out “28” and insert “(PPI claims: interim restriction on charges imposed by legal practitioners after transfer of regulation to FCA)”

Guy Opperman

*Agreed to* 13

Clause 30, page 26, line 21, at end insert “except section (Occupational pension schemes: requirements to recommend guidance etc) (6) to (9)”

Guy Opperman

*Agreed to* 14

Clause 30, page 26, line 29, at end insert “, and  
(ii) section (Cold calling about claims management services)”

Guy Opperman

*Agreed to* 15

Clause 30, page 26, line 31, at end insert “, other than section (Cold calling about claims management services)”

Guy Opperman

*Agreed to* 16

Clause 30, page 26, line 31, at end insert—  
“( ) The Treasury must obtain the consent of the Lord Chancellor before making regulations under subsection (3) or (5) in relation to section (Legal services regulators’ rules: charges for claims management services).”

*Clause, as amended, agreed to.*

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Guy Opperman

*Agreed to* 17

Clause 31, page 26, line 34, leave out subsection (2)

*Clause, as amended, agreed to.*

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Guy Opperman

To move the following Clause—

*Added* NC1

**“Personal pension schemes: requirements to recommend guidance etc**

- (1) Section 137FB of the Financial Services and Markets Act 2000 (FCA general rules: disclosure of information about the availability of pensions guidance) is amended as follows.

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**Financial Guidance and Claims Bill [Lords], *continued***

- (2) After subsection (1), insert—
- “(1A) The FCA must also make general rules requiring the trustees or managers of a relevant pension scheme to take the steps mentioned in subsections (1B) and (1C) in relation to an application from a member or survivor—
- (a) to transfer any rights accrued under the scheme, or
  - (b) to start receiving benefits provided by the scheme.
- (1B) As part of the application process, the trustees or managers must ask the member or survivor whether they have received appropriate pensions guidance or appropriate independent financial advice.
- (1C) In a case where the member or survivor indicates that they have not received appropriate pensions guidance or appropriate independent financial advice, the trustees or managers must also—
- (a) recommend that the member or survivor seeks such guidance or advice, and
  - (b) ask the member or survivor whether—
    - (i) they wish to wait until they have received such guidance or advice before deciding whether to proceed with the application, or
    - (ii) they wish to proceed with the application without having received it.
- (1D) The rules may—
- (a) specify what constitutes appropriate pensions guidance and appropriate independent financial advice;
  - (b) make further provision about how the trustees or managers must comply with the duties in subsections (1B) and (1C) (such as provision about methods of communication and time limits);
  - (c) specify what the duties of the trustees or managers are in the situation where a member or survivor does not respond to a question mentioned in subsection (1B) or (1C)(b);
  - (d) provide for exceptions to the duties in subsections (1B) and (1C) in specified cases.”
- (3) In subsection (2), for “this section” substitute “subsection (1)”.
- (4) After subsection (2) insert—
- “(2A) Before the FCA publishes a draft of any rules to be made by virtue of subsection (1A), it must consult—
- (a) the Secretary of State, and
  - (b) the single financial guidance body.”
- (5) In subsection (3), for “the rules” substitute “rules to be made by virtue of subsection (1)”.
- (6) After subsection (3) insert—
- “(3A) In determining what provision to include in rules to be made by virtue of subsection (1A), the FCA must have regard to any regulations that are for the time being in force under section 113B of the Pension Schemes Act 1993 (occupational pension schemes: requirements to recommend guidance etc).”
- (7) In subsection (4), for the definition of “pensions guidance” substitute—
- ““pensions guidance” means information or guidance provided by any person in pursuance of the requirements mentioned in section 5 of the

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**Financial Guidance and Claims Bill [Lords], *continued***

Financial Guidance and Claims Act 2018 (information etc about flexible benefits under pension schemes);”.”

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Guy Opperman

*Added* NC2

To move the following Clause—

**“Occupational pension schemes: requirements to recommend guidance etc**

- (1) The Pension Schemes Act 1993 is amended as set out in subsections (2) to (5).
- (2) After section 113A insert—

**“113B Occupational pension schemes: requirements to recommend guidance etc**

- (1) The Secretary of State must make regulations requiring the trustees or managers of an occupational pension scheme to take the steps mentioned in subsections (2) and (3) in relation to an application from a relevant beneficiary—
  - (a) to transfer any rights accrued under the scheme, or
  - (b) to start receiving benefits provided by the scheme.
- (2) As part of the application process, the trustees or managers must ask the beneficiary whether they have received appropriate pensions guidance or appropriate independent financial advice.
- (3) In a case where the beneficiary indicates that they have not received appropriate pensions guidance or appropriate independent financial advice, the trustees or managers must also—
  - (a) recommend that the beneficiary seeks such guidance or advice, and
  - (b) ask the beneficiary whether—
    - (i) they wish to wait until they have received such guidance or advice before deciding whether to proceed with the application, or
    - (ii) they wish to proceed with the application without having received it.
- (4) The regulations may—
  - (a) specify what constitutes appropriate pensions guidance and appropriate independent financial advice;
  - (b) make further provision about how the trustees or managers must comply with the duties in subsections (2) and (3) (such as provision about methods of communication and time limits);
  - (c) specify what the duties of the trustees or managers are in the situation where a beneficiary does not respond to a question mentioned in subsection (2) or (3)(b);
  - (d) provide for exceptions to the duties in subsections (2) and (3) in specified cases;
  - (e) provide for the Secretary of State or another prescribed person to issue guidance for the purposes of this section, to which trustees

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**Financial Guidance and Claims Bill [*Lords*], *continued***

or managers must have regard in complying with their duties under the regulations.

- (5) In determining what provision to include in the regulations, the Secretary of State must have regard to any rules that are for the time being in force under section 137FB(1A) of the Financial Services and Markets Act 2000.
- (6) In this section—
  - “relevant beneficiary”, in relation to a pension scheme, means—
    - (a) a member of the scheme, or
    - (b) another person of a prescribed description, who has a right or entitlement to flexible benefits under the scheme;
  - “flexible benefits” has the meaning given by section 74 of the Pension Schemes Act 2015;
  - “pensions guidance” means information or guidance provided by any person in pursuance of the requirements mentioned in section 5 of the Financial Guidance and Claims Act 2018 (information etc about flexible benefits under pension schemes).”
- (3) In section 115 (powers as respects failure to comply with information requirements), in subsection (1), after “113” insert “, 113B”.
- (4) In section 182(5) (power of Treasury to direct that regulation-making powers are exercisable only in conjunction with them), after “except” insert “regulations under section 113B or”.
- (5) In section 185(2) (consultations about other regulations: exceptions), after paragraph (c) insert—
  - “(ca) regulations under section 113B; or”.
- (6) The Pension Schemes (Northern Ireland) Act 1993 is amended as set out in subsections (7) to (9).
- (7) After section 109A insert—

**“109B Occupational pension schemes: requirements to recommend guidance etc**

- (1) The Department must make regulations requiring the trustees or managers of an occupational pension scheme to take the steps mentioned in subsections (2) and (3) in relation to an application from a relevant beneficiary—
  - (a) to transfer any rights accrued under the scheme, or
  - (b) to start receiving benefits provided by the scheme.
- (2) As part of the application process, the trustees or managers must ask the beneficiary whether they have received appropriate pensions guidance or appropriate independent financial advice.
- (3) In a case where the beneficiary indicates that they have not received appropriate pensions guidance or appropriate independent financial advice, the trustees or managers must also—
  - (a) recommend that the beneficiary seeks such guidance or advice, and
  - (b) ask the beneficiary whether—

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**Financial Guidance and Claims Bill [*Lords*], *continued***

- (i) they wish to wait until they have received such guidance or advice before deciding whether to proceed with the application, or
    - (ii) they wish to proceed with the application without having received it.
  - (4) The regulations may—
    - (a) specify what constitutes appropriate pensions guidance and appropriate independent financial advice;
    - (b) make further provision about how the trustees or managers must comply with the duties in subsections (2) and (3) (such as provision about methods of communication and time limits);
    - (c) specify what the duties of the trustees or managers are in the situation where a beneficiary does not respond to a question mentioned in subsection (2) or (3)(b);
    - (d) provide for exceptions to the duties in subsections (2) and (3) in specified cases;
    - (e) provide for the Department or another prescribed person to issue guidance for the purposes of this section, to which trustees or managers must have regard in complying with their duties under the regulations.
  - (5) In determining what provision to include in the regulations, the Department must have regard to any rules that are for the time being in force under section 137FB(1A) of the Financial Services and Markets Act 2000.
  - (6) In this section—
    - “relevant beneficiary”, in relation to a pension scheme, means—
      - (a) a member of the scheme, or
      - (b) another person of a prescribed description, who has a right or entitlement to flexible benefits under the scheme;
    - “flexible benefits” has the meaning given by section 74 of the Pension Schemes Act 2015;
    - “pensions guidance” means information or guidance provided by any person in pursuance of the requirements mentioned in section 5 of the Financial Guidance and Claims Act 2018 (information etc about flexible benefits under pension schemes).”
  - (8) In section 111 (powers as respects failure to comply with information requirements), in subsection (1), after “109” insert “or 109B”.
  - (9) In section 177(6) (power of Department of Finance to direct that regulation-making powers are exercisable only in conjunction with them), after “except” insert “regulations under section 109B or”.
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**Financial Guidance and Claims Bill [Lords], continued**

Guy Opperman

Added NC3

To move the following Clause—

**“PPI claims: interim restriction on charges imposed by legal practitioners after transfer of regulation to FCA**

- (1) A legal practitioner—
    - (a) must not charge a claimant, for a service which is a relevant claims management activity provided in connection with the claimant’s PPI claim, an amount which exceeds the fee cap for the claim, and
    - (b) must not enter into an agreement that provides for the payment by a claimant, for a service which is a relevant claims management activity provided in connection with the claimant’s PPI claim, of charges which would breach, or are capable of breaching, the prohibition in paragraph (a).
  - (2) Subsections (2) to (5) and (7) of section 27 apply for the purposes of the prohibitions in subsection (1) as they apply for the purposes of the prohibitions in section 27(1) but as if—
    - (a) references in those subsections to “regulated claims management services” were references to “relevant claims management activity” and references to “regulated persons” were references to “legal practitioners”, and
    - (b) the first entry in columns 1 and 2 of the table in subsection (5) were omitted.
  - (3) Subsection (1) applies as follows—
    - (a) the prohibition in subsection (1)(a) applies only to charges imposed by a legal practitioner under an agreement entered into during the period—
      - (i) beginning with the first day of the second interim period (within the meaning given by section 28(6)), and
      - (ii) ending with the end date for that practitioner, and
    - (b) the prohibition in subsection (1)(b) applies only to agreements entered into by a legal practitioner during that period.
  - (4) For the purposes of subsection (3), the end date is—
    - (a) for a legal practitioner for whom the relevant regulator is the Law Society of England and Wales, the day before the coming into force of the first rule made by the Law Society of England and Wales under section (*Legal services regulators’ rules: charges for claims management services*) that applies to, or to any description of, PPI claims, and
    - (b) for any other legal practitioner, 29 April 2020.
  - (5) In this section “relevant claims management activity”—
    - (a) does not include any reserved legal activities of the kind mentioned in section 12(1)(a) or (b) of the Legal Services Act 2007 (exercise of a right of audience or the conduct of litigation), but
    - (b) otherwise, means activity of a kind specified in an order under section 22(1B) of the Financial Services and Markets Act 2000 (regulated activities: claims management services), disregarding any exemption in that order for activities carried on by, through, or at the direction of, a legal practitioner.”
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**Financial Guidance and Claims Bill [Lords], continued**

Guy Opperman

Added NC4

To move the following Clause—

**“Legal services regulators’ rules: charges for claims management services**

- (1) The Law Society of England and Wales, the General Council of the Bar and the Chartered Institute of Legal Executives may make rules prohibiting regulated persons from—
  - (a) entering into a specified relevant claims management agreement that provides for the payment by a person of specified charges, and
  - (b) imposing specified charges on a person in connection with the provision of a service which is, or which is provided in connection with, a specified relevant claims management activity.
- (2) The Law Society of England and Wales must exercise that power to make rules in relation to all relevant claims management agreements, and all relevant claims management activities, which concern claims in relation to financial products or services.
- (3) The Law Society of Scotland may make rules prohibiting regulated persons from—
  - (a) entering into a relevant claims management agreement concerning a claim in relation to a financial product or service that provides for the payment by a person of specified charges, and
  - (b) imposing specified charges on a person in connection with the provision of a service which is, or which is provided in connection with, a relevant claims management activity concerning a claim in relation to a financial product or service.
- (4) Rules under this section may make provision securing that for the purposes of the prohibition referred to in subsection (1)(a) or (3)(a) charges payable under a relevant claims management agreement are to be treated as including charges payable under an agreement treated by the rules as being connected with the relevant claims management agreement.
- (5) In this section “regulated persons” means—
  - (a) in relation to the Law Society of England and Wales—
    - (i) persons who, or licensable bodies which, are authorised by the Law Society to carry on a reserved legal activity,
    - (ii) European lawyers registered with the Law Society under the European Communities (Lawyer’s Practice) Regulations 2000 (S.I. 2000/1119), and
    - (iii) foreign lawyers registered with the Law Society under section 89 of the Courts and Legal Services Act 1990;
  - (b) in relation to the Law Society of Scotland, Scottish legal practitioners;
  - (c) in relation to the General Council of the Bar—
    - (i) persons who, or licensable bodies which, are authorised by the General Council to carry on a reserved legal activity, and
    - (ii) European lawyers registered with the General Council under the European Communities (Lawyer’s Practice) Regulations 2000;
  - (d) in relation to the Chartered Institute of Legal Executives, persons authorised by the Institute to carry on a reserved legal activity.
- (6) The rules must be made with a view to securing an appropriate degree of protection against excessive charges for the provision of a service which is, or which is provided in connection with, a relevant claims management activity.

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**Financial Guidance and Claims Bill [*Lords*], *continued***

- (7) The rules may specify charges by reference to charges of a specified class or description, or by reference to charges which exceed, or are capable of exceeding, a specified amount.
- (8) The rules may not specify—
- (a) charges for a reserved legal activity within the meaning of the Legal Services Act 2007 (see section 12 of that Act);
  - (b) charges imposed in respect of—
    - (i) the exercise of a right of audience by a Scottish legal practitioner;
    - (ii) the conduct of litigation by a Scottish legal practitioner.
- (9) In subsection (8)(b)—
- “conduct of litigation” means—
- (a) the bringing of proceedings before any court in Scotland;
  - (b) the commencement, prosecution and defence of such proceedings;
  - (c) the performance of any ancillary functions in relation to such proceedings;
- “right of audience” means the right to appear before and address a court in Scotland, including the right to call and examine witnesses.
- (10) In relation to an agreement entered into, or charge imposed, in contravention of the rules, the rules may (amongst other things)—
- (a) provide for the agreement, or obligation to pay the charge, to be unenforceable or unenforceable to a specified extent;
  - (b) provide for the recovery of amounts paid under the agreement or obligation;
  - (c) provide for the payment of compensation for any losses incurred as a result of paying amounts under the agreement or obligation.
- (11) For the purposes of this section—
- “relevant claims management activity” means activity of a kind specified in an order under section 22(1B) of the Financial Services and Markets Act 2000 (regulated activities: claims management services), disregarding any exemption in that order for activities carried on by, through, or at the direction of, a legal practitioner;
- “relevant claims management agreement” means an agreement, the entering into or performance of which by either party is a relevant claims management activity;
- “Scottish legal practitioner” means—
- (a) a person qualified to practise as a solicitor in accordance with section 4 of the Solicitors (Scotland) Act 1980;
  - (b) European lawyers registered with the Law Society of Scotland under the European Communities (Lawyer’s Practice) (Scotland) Regulations 2000 (S.S.I. 2000/121);
  - (c) foreign lawyers registered with the Law Society of Scotland under section 60A of the Solicitors (Scotland) Act 1980;
  - (d) an incorporated practice within the meaning given by section 34(1A)(c) of the Solicitors (Scotland) Act 1980;
  - (e) a licensed legal services provider within the meaning of Part 2 of the Legal Services (Scotland) Act 2010 (see section 47 of that Act) that provides, or offers to provide, legal services under a licence issued by the Law Society of Scotland;
- “specified” means specified in the rules, but “specified amount” means an amount specified in or determined in accordance with the rules.

**Financial Guidance and Claims Bill [Lords], continued**

- (12) This section does not limit any power of the Law Society of England and Wales, the Law Society of Scotland, the General Council of the Bar or the Chartered Institute of Legal Executives existing apart from this section to make rules.”

Guy Opperman

*Added* NC5

To move the following Clause—

**“Extension of power of the Law Society of Scotland to make rules**

- (1) The Treasury may by regulations amend section (*Legal services regulators’ rules: charges for claims management services*) for the purpose of extending the power in subsection (3) of that section so as to apply to—
  - (a) all relevant claims management agreements;
  - (b) all relevant claims management activity;
  - (c) any description of relevant claims management agreement;
  - (d) any description of relevant claims management activity.
- (2) The Treasury must obtain the consent of the Scottish Ministers before making regulations under subsection (1).
- (3) Regulations under this section—
  - (a) are to be made by statutory instrument;
  - (b) may make incidental, supplemental or consequential provision.
- (4) A statutory instrument containing regulations under this section may not be made unless a draft of the instrument has been laid before and approved by a resolution of each House of Parliament.”

Guy Opperman

*Read a second time and Added on division* NC6

To move the following Clause—

**“Cold calling about claims management services**

- (1) The Privacy and Electronic Communications (EC Directive) Regulations 2003 (S.I. 2003/2426) are amended as follows.
- (2) In regulation 21 (calls for direct marketing purposes), after paragraph (5) insert—
 

“(6) Paragraph (1) does not apply to a case falling within regulation 21A.”
- (3) After regulation 21 insert—

**“21A Calls for direct marketing of claims management services**

- (1) A person must not use, or instigate the use of, a public electronic communications service to make unsolicited calls for the purposes of direct marketing in relation to claims management services except in the circumstances referred to in paragraph (2).
- (2) Those circumstances are where the called line is that of a subscriber who has previously notified the caller that for the time being the subscriber

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**Financial Guidance and Claims Bill [*Lords*], *continued***

consents to such calls being made by, or at the instigation of, the caller on that line.

- (3) A subscriber must not permit the subscriber's line to be used in contravention of paragraph (1).
- (4) In this regulation, "claims management services" means the following services in relation to the making of a claim—
  - (a) advice;
  - (b) financial services or assistance;
  - (c) acting on behalf of, or representing, a person;
  - (d) the referral or introduction of one person to another;
  - (e) the making of inquiries.
- (5) In paragraph (4), "claim" means a claim for compensation, restitution, repayment or any other remedy or relief in respect of loss or damage or in respect of an obligation, whether the claim is made or could be made—
  - (a) by way of legal proceedings,
  - (b) in accordance with a scheme of regulation (whether voluntary or compulsory), or
  - (c) in pursuance of a voluntary undertaking."
- (4) In regulation 24 (information to be provided for the purposes of regulations 19 to 21)—
  - (a) in the heading, for ", 20 and 21" substitute "to 21A";
  - (b) in paragraph (1)(b), after "21" insert "or 21A".

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Jack Dromey  
Mike Amesbury  
Vicky Foxcroft

*Not called* NC7

To move the following Clause—

**“Regulatory principles to be applied in respect of claims management services**

- (1) In relation to the regulation of claims management services, the FCA must act according to the principles that—
    - (a) authorised persons should act honestly, fairly and professionally in accordance with the best interests of consumers who are their clients; and
    - (b) authorised persons should manage conflicts of interest fairly, both between themselves and their clients, and between clients.
  - (2) In this section, "authorised person" has the same meaning as in the Financial Services and Markets Act 2000, and "authorised persons" shall be construed accordingly."
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**Financial Guidance and Claims Bill [Lords], continued**

Jack Dromey  
Mike Amesbury  
Vicky Foxcroft

*Not selected* NC8

To move the following Clause—

**“Transfer to FCA of regulation of introducers**

- (1) The Financial Services and Markets Act 2000 (Regulated Activities) Order 2001 (S.I. 2001/544) is amended as follows.
- (2) In article 25, after paragraph (2), insert—
  - “(3) Arrangements under which persons (“clients”) will be introduced to another person with a view to the provision of independent advice or the independent exercise of discretion in relation to investments generally or in relation to any class of investments to which the arrangements relate is also a regulated activity.”
- (3) Omit Article 33.”

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Jack Dromey  
Mike Amesbury  
Vicky Foxcroft

*Negatived on division* NC9

To move the following Clause—

**“Ban on unsolicited real-time direct approaches by, on behalf of, or for the benefit of companies carrying out claims management services and a ban on the use by claims management companies of data obtained by such methods**

- (1) The FCA must, within the period of six months beginning with the day on which this Act comes into force, introduce bans on—
    - (a) unsolicited real-time direct approaches to members of the public carried out by whatever means, digital or otherwise, by, on behalf of, or for the benefit of companies carrying out claims management services or their agents or representatives,
    - (b) the use for any purpose of any data by companies carrying out claims management services, their agents or representatives where they cannot demonstrate to the satisfaction of the FCA that this data does not arise from any unsolicited real-time direct approach to members of the public carried out by whatever means, digital or otherwise.
  - (2) The FCA must fix the appropriate penalties for breaches of subsection (1)(a) and (b) above.”
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**Financial Guidance and Claims Bill [Lords], continued**

Neil Coyle

*Not selected* NC10

To move the following Clause—

**“Insurance products and terrorism**

- (1) In exercising its functions the single financial guidance body must have regard to the adequacy of insurance products in protecting businesses from the financial impact of terrorism, and the effects of any inadequacy on consumer protection.
- (2) The single financial guidance body shall specifically have regard to—
  - (a) Whether the Reinsurance (Acts of Terrorism) Act 1993 provides sufficient clarity to insurers and members of the public regarding the application of that Act to the financial effect acts of terrorism have had an impact on businesses without necessarily causing physical damage to property, and
  - (b) Whether any such lack of clarity has led, or may lead, to consumer detriment.
- (3) If the single financial guidance body considers there has been, or may come to be, consumer detriment due to any lack of clarity in the Reinsurance (Acts of Terrorism) Act 1993 in relation to the application of that Act to acts of terrorism that have had a financial impact on businesses without necessarily causing physical damage to property, it must advise the Secretary of State to amend that Act.
- (4) On receipt of advice from the single financial guidance body under subsection (3), the Secretary of State may by regulations made by statutory instrument amend section 2 of the Reinsurance (Acts of Terrorism) Act 1993 in order to provide greater clarity on the application of that Act to acts of terrorism that have had a financial impact on businesses without necessarily causing physical damage to property.
- (5) A statutory instrument containing regulations under this section may not be made unless a draft of the instrument has been laid before, and approved by a resolution of, each House of Parliament.
- (6) In this section “acts of terrorism” has the same meaning as in the Reinsurance (Acts of Terrorism) Act 1993.”

Yvonne Fovargue

*Withdrawn after debate* NC12

To move the following Clause—

**“Provision of advice on consumer credit matters by legal advice clinics**

- (1) In exercising its functions, the single financial guidance body must have regard to the availability of consumer access to advice on consumer credit matters.
- (2) The single financial guidance body must specifically consider the impact on consumers of Part XX (Provision of financial services by members of the professions) Financial Services and Markets Act 2000 preventing pro bono legal clinics from providing advice on consumer credit matters.
- (3) If the single financial guidance body considers that allowing members of the professions to provide advice on consumer credit matters would be conducive to its functions it must advise the Secretary of State to amend the Financial Services and Markets Act 2000.

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**Financial Guidance and Claims Bill [*Lords*], *continued***

- (4) On receipt of advice from the single financial guidance body under subsection (4), the Secretary of State may by regulations made by statutory instrument amend Part XX of the Financial Services and Markets Act 2000.
- (5) A statutory instrument containing regulations under this section may not be made unless a draft of the instrument has been laid before, and approved by a resolution of, each House of Parliament.”

*Bill, as amended, to be reported.*

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