



House of Commons
Communities and Local
Government Committee

**Pre-appointment
hearing with the
Government's
preferred candidate for
the post of Housing
Ombudsman**

Fifth Report of Session 2014–15

*Report, together with formal minutes relating
to the report*

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The Communities and Local Government Committee

The Communities and Local Government Committee is appointed by the House of Commons to examine the expenditure, administration, and policy of the Department for Communities and Local Government.

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Powers

The committee is one of the departmental select committees, the powers of which are set out in House of Commons Standing Orders, principally in SO No 152. These are available on the internet via www.parliament.uk.

Publication

Committee reports are published on the Committee's website at www.parliament.uk/clg and by The Stationery Office by Order of the House.

Evidence relating to this report is published on the [inquiry page](#) of the Committee's website.

Committee staff

The current staff of the Committee are Glenn McKee (Clerk), Dr Anna Dickson, (Second Clerk), Stephen Habberley (Inquiry Manager), Kevin Maddison, (Committee Specialist), David Nicholas (Senior Committee Assistant), Eldon Gallagher (Committee Support Assistant) and Gary Calder (Media Officer).

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Summary

On 16 December 2014 we held a pre-appointment hearing with the Government's preferred candidate for the post of Housing Ombudsman, Denise Fowler. On the basis of the evidence provided at this hearing, we have concluded that she is a very suitable candidate for the post. In our view, however, to be independent of central government she cannot remain a civil servant and she should resign from the Civil Service before taking up the post. We wish her well in her new post.

1 Background to the hearing

1. Ahead of the previous Housing Ombudsman, Dr Mike Biles, retiring from his post on 3 November 2014 we wrote to Rt Hon Eric Pickles MP, Secretary of State for Communities and Local Government, on 15 October requesting that the appointment of his successor be subject to a pre-appointment hearing. We pointed out that under the terms of the Housing Ombudsman scheme¹ the appointment would be made by him as Secretary of State. We already carry out pre-appointment hearings on the Local Government Ombudsman and on the Chair of the Regulation Committee of the Homes and Communities Agency. We also pointed out that the functions and operation of these posts are very similar to that of the Housing Ombudsman and therefore that the post should be subject to the pre-appointment process. On 11 November Mr Pickles responded² with support for our conducting a pre-appointment hearing and he said that he planned to make the appointment in December. He drew attention to the wider Ombudsman review and said that the skills required for the role and the terms and conditions of the appointment would reflect the potential for future changes to the scope of the Housing Ombudsman.

2. On 5 December the Government supplied us with a memorandum setting out the background to the post, the requirements of the post and details of the recruitment process, which is printed with this Report.³ DCLG told us that the advertisement for the post was published on 29 October 2014 and that by the deadline of noon on 7 November six applications had been received. On 12 December the Department for Communities and Local Government (DCLG) informed us that Denise Fowler had been identified as the Government's preferred candidate to take up the post of the Housing Ombudsman and supplied further documents; the candidate's curriculum vitae is printed with this Report.⁴

3. We accordingly invited Denise Fowler to attend a pre-appointment hearing on 16 December 2014.

4. In advance of the hearing, we invited members of the public to suggest priorities for the incoming Housing Ombudsman via Twitter: #NewHousingOmbuds.

1 [Housing Ombudsman Service Scheme](#), February 2013, para 60

2 Appendix 1

3 Appendix 2

4 Appendix 3

2 The requirements of the post

5. The Housing Ombudsman administers the Housing Ombudsman Scheme. The purpose of the Scheme is for tenants and other individuals to have complaints about members investigated by a Housing Ombudsman. The Scheme states that the role of the Ombudsman is to resolve disputes involving members of the Scheme, including making awards of compensation or other remedies when appropriate, as well as to support effective landlord-tenant dispute resolution by others.

6. The Housing Ombudsman operates in accordance with the Scheme which was approved by the Secretary of State under the terms of the Housing Act 1996. The latest Scheme takes into account changes to the Ombudsman's jurisdiction made by the Localism Act 2011. The Scheme applies to social landlords registered, regulated or operating in England (including all local housing authorities) as well as to other landlords and managing agents who join voluntarily.

7. Membership of the Scheme is compulsory for landlords who are registered providers and local housing authorities. At 31 March 2014, 2,473 landlords were in membership, representing 4,560,577 housing units (compared to 2,900,900 in 2013), an increase of 57%, which is mainly due to the extended remit in regard to local housing authorities. Some 2,044 members were housing associations, representing 2,814,780 housing units. There were 1,703,205 units relating to 343 local housing authorities (including leaseholds). As at 31 March 2014 there were 86 voluntary, 'for profit' landlords or managing agents in the Scheme, representing 42,592 housing units.⁵

8. The Housing Ombudsman has an on-going working relationship with the Department for Communities and Local Government (DCLG) to set appropriate levels of additional reporting and governance structures which are consistent with its obligations in terms of appropriate accountability to DCLG under the current Framework Document⁶ and with the importance of protecting the independence of the Ombudsman and its corporate structure as a corporation sole.⁷ As Accounting Officer, the Housing Ombudsman reports to DCLG in accordance with the Framework Document. As the quasi-judicial statutory appointee the Ombudsman reports to DCLG in accordance with the statute, the Scheme, and his or her Terms of Appointment.

9. The Housing Ombudsman receives its funding from annual, per-unit subscriptions from registered social landlords (who are required to join the Scheme) and from private sector landlords and managing agents who joined the Scheme on a voluntary basis. Also, for 2013-14, only, the Ombudsman received grant-in-aid of £630,000 to contribute to the additional costs as a result of its responsibility for dealing with complaints and disputes

5 Appendix 2 and [The Housing Ombudsman Annual Report and Financial Statements 2013-14, HC \(2014-15\) 672, p2](#)

6 [Framework document for the Housing Ombudsman, Housing Ombudsman website, December 2013](#)

7 A corporation sole is an individual person who represents an official position which has a single separate legal entity. The death of the individual will not affect the corporation as there is a right of succession. A corporation sole can only be created by statute, [Technical Manual published on Business, Innovation and Skills website](#), para 75.3, June 2011

from residents of local housing authorities. In 2014-15 funding will be provided solely by subscriptions, payable by all members of the Scheme.⁸

10. The recruitment pack⁹ drawn up by DCLG set the role and responsibilities of the Housing Ombudsman. These included:

- leading the organisation in the delivery of its strategy and business plan and in line with the Scheme;
- ensuring that strong governance is in place that meets best practice and government requirements;
- adapting the strategic direction against an ever-changing environment, building on the existing vision, strategy, and objectives;
- leading the senior team in the execution of the objectives, taking advice from the Audit, Risk, and Assurance Committee;
- developing an annual business plan, budget, and subscription rate in agreement with DCLG;
- being publicly visible as the ambassador for the Housing Ombudsman, influencing and networking with key decision makers and stakeholders;
- acting as a champion for the work and role of the Housing Ombudsman at public events and meetings;
- working collaboratively with landlords, DCLG, and other stakeholders;
- holding the senior team to account for the effective use of public funds and driving value for money;
- ensuring that the Housing Ombudsman's affairs are conducted in line with regularity and propriety standards, and that high standards of corporate governance are observed at all times;
- ensuring that the Housing Ombudsman operates within the limits of its statutory authority and in accordance with the authority delegated from its sponsoring Department and with guidance issued by it (over-arched by its Framework Document and annual Accounting Officer delegation letter);
- complying at all times with the rules relating to the use of public funds (set out in *Managing Public Money*¹⁰ and the Cabinet Office spending controls guidance¹¹) and avoiding conflicts of interest; and
- acting in accordance with the *Seven Principles of Public Life*.¹²

8 [The Housing Ombudsman Annual Report and Financial Statements 2013-14, HC \(2014-15\) 672, p1](#)

9 Appendix 2

10 [Managing public money, HM Treasury, July 2013](#)

11 [Cabinet Office controls, Cabinet Office, July 2014](#)

11. Candidates for the post were required to combine knowledge of the housing sector with the ability to lead an organisation, setting a clear vision and strategic direction and the ability to work in partnership with both DCLG and housing sectors. They also have to demonstrate:

Essential Criteria

- political judgement and ability to work with partners in local and national Government with an understanding of the decision-making process within both, and a commitment to encouraging and championing local collaboration;
- an ability to lead and manage a senior team and to set clear strategic direction for an organisation;
- an ability to navigate a complex delivery landscape, with multiple and sometimes conflicting interests and to secure consensus on the way forward;

Desirable Criteria

- a track record of ensuring effective governance in the management of organisations;
- understanding of the housing, the rented sector, and disputes resolution; and
- an experience of delivering change.

12. The appointment is full-time for up to two years (with the possibility of extension) at a salary of up to £120,000.¹³

12 [The seven principles of public life, Committee on Standards in Public Life, May 1995](#)

13 Appendix 2

3 The preferred candidate

The candidate's background

13. Denise Fowler is a lawyer, having worked previously as a housing adviser, a housing lawyer in private practice and a member of the Senior Management Team of the Housing Ombudsman between 2000 and 2002; she has worked as a lawyer since 2002 at the Department for Communities and Local Government (DCLG) and the Department for Work and Pensions. She is currently Deputy Director, Head of Planning Law at DCLG.

The questioning

14. In line with the guidance drawn up by the Liaison Committee on the conduct of pre-appointment hearings, our questioning sought to test the professional competence and personal independence of the candidate. The Liaison Committee also observes that a candidate will need to be able to withstand parliamentary and public scrutiny should they take up the post, and that questioning may therefore be robust.¹⁴

15. During the course of our questioning, we explored the following areas:

- the recruitment process;
- role of the Housing Ombudsman;
- the candidate's priorities;
- current and future activities of the Housing Ombudsman, including the possibility of a unified ombudsman service for England;
- awareness of issues facing tenants;
- independence from Government; and
- financial management.

16. A transcript of the oral evidence is published on the Committee's website: www.parliament.uk/clg.

The Committee's views on the suitability of the candidate

17. The Committee held a pre-appointment hearing with the Government's preferred candidate for Housing Ombudsman on 16 December 2014. **We endorse Denise Fowler's candidacy for the post, subject to her resigning from the Civil Service. In our view this step is necessary as the Housing Ombudsman has to be, and has to be seen to be, independent of central government and it is not acceptable for this post to be filled by a civil servant, even one on secondment or taking a career break. Subject to meeting this**

¹⁴ [Liaison Committee guidelines for select committees holding pre-appointment hearings](#)

requirement, we conclude that Ms Fowler is a very suitable candidate for the post of Housing Ombudsman.

Appendix 1: Letter from the Secretary of State for Communities and Local Government

The Housing Ombudsman Pre-Appointment Hearing

Thank you for your letter of 15 October seeking my agreeing to a pre-appointment hearing for the role of the Housing Ombudsman.

I support the CLG Select Committee in conducting a hearing with the preferred candidate(s) before I appoint Dr Biles' successor and will ensure the Cabinet Office's list of roles requiring a pre-appointment hearing is updated to reflect this. Under current proposals, I plan to appoint a new Ombudsman in December and will ask officials to liaise with the Committee to agree a suitable date for the hearing that will not delay this timetable.

My Department is aware of the wider Ombudsman review and have discussed this appointment with the Cabinet Office. The skills required for the role and the terms and conditions of the appointment will reflect the potential for future changes to the scope of The Housing Ombudsman.

11 November 2014

Appendix 2: Memoranda from the Department for Communities and Local Government

Recruitment of the Housing Ombudsman

Background to the Post

The Housing Ombudsman (THO), a corporation sole, administers the Housing Ombudsman Scheme. The organisation is sponsored by the Department for Communities & Local Government (DCLG). The purpose of the Scheme is for tenants and other individuals to have complaints about members investigated by a Housing Ombudsman. Membership of the Scheme is compulsory for landlords who are registered providers and Local Housing Authorities. There are also some voluntary members who are private, 'for profit' landlords. The Scheme states that the Ombudsman's role is to resolve disputes involving members of the Scheme, as well as to support effective landlord-tenant dispute resolution by others.

THO uses its day to day engagement with member landlords to improve their own complaint handling. It promotes early and local resolution of disputes within the landlord's own internal complaint process—this is better for tenants and landlords. The approach is to support more effective complaint handling by the other parties involved in the complaint process, rather than creating a dependency on THO's service.

The Localism Act 2011 extended the Ombudsman's jurisdiction to Local Housing Authorities. It also gave "designated persons" a role in dealing with disputes between members of the Scheme and their residents, and in referring complaints that have not been resolved through the landlord's procedures, to THO.

THO's strategy is designed to achieve improvement in complaint handling in the sector throughout the process. It supports and advises landlords, tenants, and designated persons to achieve more effective dispute resolution within their local procedures.

The success of the strategy will be measured against the following outcomes:

- *Designated persons are able to **play their part** in resolving disputes fairly.*

Designated persons play an important role in complaint handling when a dispute is not resolved by the landlord in their own process. THO's good practice advice and guidance, and the tools and support that are available to tenants and landlords are also available to designated persons. Together with their understanding of local issues, this advice will support them in resolving disputes effectively.

- *Tenants and landlords have **increased trust** in dispute resolution.*

To use complaints to improve services, the complaint process must be fair, accessible and be demonstrably designed to resolve disputes. Focus is on clear and transparent processes. For many landlords and their tenants this requires a

step change in complaint performance, sometimes requiring changes to the organisation's culture.

- *Tenant and landlord relations are improved.*

Tenants generally have a long term relationship with their landlord. A feature of complaints is often a breakdown in trust or communication. If not dealt with effectively those aspects of a complaint can have a long term impact. Effective complaint handling improves trust and relationships between tenants and their landlords. Cultivation and maintenance of the landlord tenant relationship is of benefit to both parties.

- *Landlords have a **positive view of complaints**.*

Even good service generates complaints. They cost time and money whether or not they are dealt with effectively. Seeing complaints as an opportunity for feedback gives a landlord the chance to engage with its tenants and to use that time and money to improve service provision. A landlord with a positive view of complaints will be more likely to treat its tenants fairly, and to resolve complaints quickly and without escalation.

Further information about THO is available on its website: www.housing-ombudsman.org.uk

Role and Responsibilities

At the highest level, the Ombudsman's role is essentially two-fold, to:

- lead the organisation in the delivery of its strategy and business plan and in line with the Housing Ombudsman Scheme; and
- ensure that strong governance is in place that meets best practice and government requirements.

Responsibilities of the Ombudsman include:

- adapting the strategic direction for THO against an ever-changing environment, building on the existing vision, strategy, and objectives.
- leading the senior team in the execution of the objectives, taking advice from the Audit, Risk, and Assurance Committee.
- development of an annual business plan, budget, and subscription rate in agreement with DCLG.
- being publicly visible as the ambassador for THO, influencing and networking with key decision makers and stakeholders.
- acting as a champion for the work and role of THO at public events and meetings.
- working collaboratively with landlords, DCLG, and other stakeholders.

- holding the senior team to account for the effective use of public funds and driving value for money.
- ensuring that THO's affairs are conducted in line with regularity and propriety standards, and that high standards of corporate governance are observed at all times.
- ensuring that the THO operates within the limits of its statutory authority and in accordance with the authority delegated from its sponsoring Department and with guidance issued by it (over-arched by its Framework Document and annual Accounting Officer delegation letter).
- complying at all times with the rules relating to the use of public funds (set out in *Managing Public Money* and the Cabinet Office spending controls guidance) and avoiding conflicts of interest.
- acting in accordance with the *Seven Principles of Public Life*.

Person Specification

The successful candidate will combine knowledge of the housing sector with the ability to lead an organisation, setting a clear vision and strategic direction. The ability to work in partnership with both DCLG and housing sectors is also vital to the success of THO.

Selection Criteria

Candidates will be assessed against:

Essential Criteria

- 1) Political judgement and ability to work with partners in local and national Government with an understanding of the decision-making process within both, and a commitment to encouraging and championing local collaboration.
- 2) Ability to lead and manage a senior team and to set clear strategic direction for an organisation.
- 3) Ability to navigate a complex delivery landscape, with multiple and sometimes conflicting interests and to secure consensus on the way forward.

Desirable Criteria

- 1) Track record of ensuring effective governance in the management of organisations.
- 2) Understanding of the housing, the rented sector, and disputes resolution.
- 3) Experience of delivering change.

Outline Terms and Conditions

Position: Housing Ombudsman

Number of Posts:	1
Location:	THO is located in central London, with travel around England
Commencement of Appointment:	The previous Housing Ombudsman retired in November 2014. It is anticipated that the successor will start as soon as possible in 2015.
Durations:	Up to 2 years (with the possibility of extension)
Time Commitment:	Full-Time
Remuneration:	Up to £120,000 per annum
Pension:	Pensionable

Potential conflicts of interest

These must be disclosed during the selection process.

The Recruitment Process

This is being managed by DCLG. The Housing Ombudsman is appointed by the Secretary of State in a process consistent with the Office of the Commissioner for Public Appointments (OCPA) Code of Practice. This post is regulated by the OCPA.

The advert was published on the THO website and the Cabinet Office Public Appointments website.

The panel responsible for the sifting and interview of candidates consists of:

- 1) Sara Nathan (Chair), Public Appointments Assessor (OCPA);
- 2) David Rossington, Finance Director, Department for Communities and Local Government;
- 3) Terrie Alafat, Director, Housing, Department for Communities and Local Government; and
- 4) Matthew Bailes, Director of Social Housing Regulation, Homes & Communities Agency.

Six applications were received in total (four women and two men), from which three candidates were selected for interview.

The interviews will take place on Friday, 5th December 2014 and will consist of a 5 minute presentation and competency based interview, lasting 45 minutes.

Outline Timetable

<i>Action</i>	<i>Date</i>
Deadline for receipt of Applications	Friday, 7 th November 2014
Sifting	Thursday, 13 th November 2014
Shortlisting	Monday, 17 th November 2014
Interviews	Friday, 5 th December 2014
Meeting with Minister	Wednesday, 10 th December 2014
Preferred Candidate Informed	<i>TBC</i>
Pre-Appointment Scrutiny	Tuesday, 16 th December 2014
Appointment Confirmed	<i>TBC</i>

Appendix 3: Denise Fowler's CV

Personal Profile

Deputy Legal Director, (recently Acting Legal Director at DCLG) with wide ranging leadership and management experience gained in the public, private and voluntary sectors. Significant experience of advising Ministers and senior officials on law, governance and propriety, including in relation to NDPBs. Housing law specialist in private practice and significant expertise in complaint resolution gained at the Housing Ombudsman.

Key Skills and attributes

- Excellent legal knowledge and expertise
- Experienced leader and manager, with a collaborative leadership style
- Commands confidence of Ministers, Board and Senior Officials
- Develops strong working relationships
- Builds team and organisational capability
- Experienced in independent, impartial dispute resolution
- Experienced in brokering legal solutions to politically complex issues
- Leads organisational change, including championing shared services
- Experienced in corporate governance and financial management

Career Summary

Treasury Solicitors/ Department of Communities and Local Government

Acting Legal Director June to September 2014, December 2012 to January 2013

Led the legal team advising DCLG Ministers and officials. 64 lawyers in 5 legal teams Housing, Local Government, Planning (Reform and Casework), European Programmes and Local Growth. Advised personally on key issues. Introduced new robust governance and management processes for the Legal Directorate aligned to the new TSol shared service governance arrangements. Established an ongoing training programme to develop line management capability and confidence within the Directorate.

Deputy Director ~~Head~~ of Planning Law, 2011–present

Member of senior management team, advising DCLG Ministers and officials on the reform of planning and environmental law, policy and guidance and (until April 2014) on Planning casework and litigation. Led 3 teams of lawyers (up to 22 lawyers in total). Key achievements included:

- Localism Act 2011 (Bill and implementing SIs);
- Growth and Infrastructure Act 2013 (Bill and implementing SIs);
- National Planning Policy Framework and Guidance;
- Further Secondary legislation e.g. Community Infrastructure Levy, General Permitted Development Order.

Led a workstream in the Departmental Better Department change programme in 2012 “One Department One Team” to encourage collaborative working between policy, legal and other colleagues. And, as part of the move to TSol shared services, led on the introduction of more effective business planning arrangements and on new ways of working between policy colleagues and TSol litigation and advisory teams.

Department for Work & Pensions, Deputy Director ~~Head~~ of Commercial Law 2008–2011

Member of senior management team responsible for leading a shared legal service providing commercial legal advice to DWP and the Department of Health Ministers and official. Led up to 44 lawyers in teams based in London, Leeds, Warrington and Blackpool. Advice included:

- large scale public sector procurements
- contractual negotiations
- creation and dissolution of arms' length bodies
- new commercial vehicles e.g. joint ventures
- Freedom of Information and Data Protection and commercial confidentiality.

From December 2008 to April 2010 as Head of Employment Law I also advised on the whole range of employment legal issues including employee relations, TUPE, casework and employment litigation. Led a change programme to transform the way in which we delivered our commercial legal services which significantly increased customer satisfaction and reduced legal spend by more than 30%.

Department of Communities and Local Government, Head of Regeneration law, 2004–2008

Member of senior management team, advising DCLG Ministers and officials, including the Board on all aspects of regeneration law including

- Housing & Regeneration Act 2008;
- European Regional Development Fund regulations 2007;
- Compulsory Purchase Procedure rules 2006;
- establishment and sponsorship of NDPBs;
- grant funding; and
- Compulsory purchase law and oversight of compulsory purchase litigation.

Senior Lawyer, DCLG, 2002–2004

Public law advisory work including public and European litigation and the development and implementation of legislation in relation to housing. Key achievements included advising on the Anti—Social Behaviour Act 2003, the Housing Act 2004, the housing aspects of the Civil Partnership Act 2004 and the Law Commission Review of Housing Tenure.

Independent Housing Ombudsman, Principal Investigator 2000–2002

Member of the Senior Management Team, responsible for all investigations into alleged maladministration by housing associations.

Cockar Morrison Fowler, Solicitors, Partner in legal aid practice, Head of Housing 1997–2000

One of three founding partners, head of the Housing Law, dealing with litigation (often against local authorities), judicial review, statutory appeals and civil claims.

Belshaw & Curtin, Solicitors, Solicitor 1994–1997

Trainee and then housing lawyer, dealing with all aspects of housing legal advice and litigation, specialising in disrepair, statutory appeals and judicial review.

Housing Advice Resource Unit, Housing law trainer and consultant, 1990–1993

Second tier advice agency offering advice, consultancy, training and support to voluntary sector groups and Southwark Council.

Hammersmith and Fulham Housing Aid Centre, Housing Adviser 1988-1990

Pensioners Link Community worker, welfare rights and housing adviser 1985-1988

Qualifications

- Qualified as a solicitor November 1996
- Legal Practice Course, BPP Law School 1995
- Common Professional Examination in Law, Nottingham Trent University (1993)
- Degree Psychology, Warwick University (1985).

Continuous Professional Development Activities (a few examples)

A variety of legal training courses each year e.g. Joint Oxford Planning Law Conference (guest)

Human Rights Law Conference, Admin Law conference

CSL: Managers Developing Others

CSL Change Management

CSL Adaptive Leadership

DWP Senior Leaders Programme

Leading Change, National School for Government

Formal Minutes

Tuesday 16 December 2014

Members present:

Mr Clive Betts, in the Chair

Simon Danczuk
Mrs Mary Glendon
Mark Pawsey

John Pugh
John Stevenson
Chris Williamson

Draft Report (*Pre-appointment hearing with the Government's preferred candidate for the post of Housing Ombudsman*), proposed by the Chair, brought up and read.

Ordered, That the draft Report be read a second time, paragraph by paragraph.

Paragraphs 1 to 17 read and agreed to.

Summary agreed to.

Papers were appended to the Report as Appendices 1 to 3.

Resolved, That the Report be the Fifth Report of the Committee to the House.

Ordered, That the Chair make the Report to the House.

Ordered, That embargoed copies of the Report be made available, in accordance with the provisions of Standing Order No. 134.

[Adjourned till Tuesday 6 January at 4.00 pm]

Witnesses

The following witnesses gave evidence. Transcripts can be viewed on the [Committee's inquiry page](#).

Tuesday 16 December 2014

Question number

Denise Fowler, the Secretary of State's preferred candidate for the post of Housing Ombudsman

[Q1-50](#)

List of Reports from the Committee during the current Parliament

All publications from the Committee are available on the Committee's website at www.parliament.uk/clg.

The reference number of the Government's response to each Report is printed in brackets after the HC printing number.

Session 2014–15

First Report	Devolution in England: the case for local government	HC 503
Second Report	Local government Chief Officers' remuneration	HC 191 (Cm 8960)
Third Report	Child sexual exploitation in Rotherham: some issues for local government	HC 648
First Special Report	Further review of the work of the Local Government Ombudsman: Responses to the Committee's Fifth Report of Session 2013–14	HC 192
Second Special Report	Local Government Procurement: Response of the Local Government Association to the Committee's Sixth Report of Session 2013–14	HC 193
Fourth Report	Operation of the National Planning Policy Framework	HC 190

Session 2013–14

First Report	The Private Rented Sector	HC 50 (Cm 8730)
Second Report	The work of the Regulation Committee of the Homes and Communities Agency	HC 310 (HC 863 & 973)
Third Report	Community Budgets	HC 163 (Cm 8794)
Fourth Report	Post-legislative scrutiny of the Greater London Authority Act 2007 and the London Assembly	HC 213 (Cm 8761)
Fifth Report	Further review of the work of the Local Government Ombudsman	HC 866
Sixth Report	Local Government Procurement	HC 712 (Cm 8888)
Seventh Report	Building Regulations certification of domestic electrical work	HC 906 (Cm 8853)
First Special Report	Committee's response to the Government's consultation on permitted development rights for homeowners: Government response to the Committee's Seventh Report of Session 2012–13	HC 173

Session 2012–13

First Report	Park Homes	HC 177-I (Cm 8424)
Second Report	European Regional Development Fund	HC 81 (Cm 8389)
Third Report	The work of the Local Government Ombudsman	HC 431 (HC 615 & HC 650)
Fourth Report	Pre-appointment hearing for the Chair of the Audit Commission	HC 553
Fifth Report	Mutual and co-operative approaches to delivering local services	HC 112 (Cm 8547 & HC 1091)
Sixth Report	Councillors on the frontline	HC 432 (Cm 8582)
Seventh Report	The Committee's response to the Government's consultation on permitted development rights for homeowners	HC 830
Eighth Report	The role of local authorities in health issues	HC 694 (Cm 8638)
Ninth Report	Implementation of welfare reform by local authorities	HC 833 (Cm 8635)

Session 2010–12

First Report	Proposed Code of recommended Practice on Local Authority Publicity	HC 666 (HC 834)
Second Report	Abolition of Regional Spatial Strategies: a planning vacuum?	HC 517 (Cm 8103)
Third Report	Localism	HC 547 (Cm 8183)
Fourth Report	Audit and inspection of local authorities	HC 763 (Cm 8209)
Fifth Report	Localisation issues in welfare reform	HC 1406 (Cm 8272)
Sixth Report	Regeneration	HC 1014 (Cm 8264)
Seventh Report	Pre-appointment hearing for the Government's preferred nominee for Chair of the Homes and Communities Agency Regulation Committee	HC 1612
Eighth Report	The National Planning Policy Framework	HC 1526 (Cm 8322)
Ninth Report	Taking forward Community Budgets	HC 1750
Tenth Report	Building regulations applying to electrical and gas installation and repairs in dwellings	HC 1851 (Cm 8369)
Eleventh Report	Financing of new housing supply	HC 1652 (Cm 8401)
First Special Report	Beyond Decent Homes: Government response to the Committee's Fourth Report of Session 2009–10	HC 746
Second Special Report	Proposed Code of Recommended Practice on Local Authority Publicity: Government Response to the Committee's First Report of Session 2009–10	HC 834
Third Special Report	FiReControl: Government response to the Committee's Fifth Report of Session 2009–10	HC 835
Fourth Special Report	Preventing violent extremism: Government response to the Committee's Sixth Report of Session 2009–10	HC 1951